Emkee Pty Ltd T/A TacStore 7/28 Frobisher Street OSBORNE PARK WA 6017 AUSTRALIA

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# **RETURNS FORM**

## THANK YOU FOR YOUR ORDER!

Your order has been inspected and packed carefully, however, should something not be to your liking or you have any questions or suggestions, please do not hesitate to contact us by e-mail at: sales@tacstore.com.au or phone +61(0)8 9440 4343 weekdays 8.00am to 4.00pm (excluding public holidays).

## **REFUND / EXCHANGE**

TacStore offers the option to return goods within 14 days of delivery for a refund or exchange. In the case of refunds, we will credit the item value to your bank account, excluding freight, bank, credit card or PayPal charges, of any eligible returned product. Excluded are sales to commercial customers, items which have been made to order, products that have been ordered in (products not stocked), discounted items on sale or products which are unsuitable for return due to their nature. The returned goods must be returned intact, unused and in undamaged, original packaging. When returning, the item packaging cannot be used as a freight satchel or carton. Please complete the below interactive form and return to: sales@tacstore.com.au for confirmation of eligibility prior to sending the goods back.

Last Name:

#### **CUSTOMER INFORMATION**

First Name:

Company:		Tax Invoice No	Tax Invoice No:		
Phone No:		E-mail:			
WHAT WOULD YOU LIKE TO RETURN					
Article Number	Article Name	Qty	y Reason (Scroll to select)		
BANK ACCOUNT INFORMATION					
The item value will be refunded to your bank account. Please fill out the below fields.					
Account Name:	BSE	3:	Account No:		
ADDITIONAL REMARKS					

#### **RETURN FREIGHT COST**

Return freight is at the customer's expense, excluding TacStore errors and omissions.